

## **CARE & MAINTENANCE**

# ■ SENSA® GRANITE CARE & MAINTENANCE GUIDELINES

Sensa Granite countertops will provide you with beautiful Granite countertop surfaces for years to come. The Senguard warranty requires that the homeowner follow the detailed care and maintenance guidelines below for your Sensa® countertop. Please review this information and follow the guidelines to ensure years of satisfaction.

#### ■ WHAT IS SENGUARD?

SenGuard is a proprietary stone treatment that is used to protect Sensa countertops from staining that can occur from common food and beverage items.

### CLEANING GUIDELINES

- 1. Clean all spills and food residue immediately. In the event of spills, clean and dry the surface as soon as possible. Do not allow a spill or food residue to remain on the surface for an extended period of time.
- 2. Regularly clean your countertop w ith one of the follow items:
  - Warm water and a nonabrasive PH balanced household soap
  - A PH balanced cleaning product such as Windex® or non-bleach 409® (or similar product)

For more difficult cleaning, other cleaning solutions include:

- Ammonia \*\* diluted in water. Rinse the Countertop with clean water after cleaning and wipe dry with a soft cloth or paper towel
- Bleach \*\* diluted in water. Rinse the Countertop with clean water after cleaning and wipe dry with a soft cloth or paper towel
- \*\* NOTE: Please be careful to never mix bleach and ammonia together as the reaction between these two chemicals can form a harmful and toxic gas.
- 3. Do not use abrasive cleaning products such as Comet or Soft scrub, as the surface layer can be damaged.



#### WAYS TO PREVENT DAMAGE TO YOUR COUNTERTOP

#### SCRATCHING

Sensa® Granite countertops are scratch resistant; however cutting directly on the Sensa granite countertop is not recommended. Always use a cutting board when working with knifes or other kitchen ware cutting instruments.

#### HEAT AND EXTREME TEMPERATURE

Do not place hot objects directly on the Sensa countertop surface. All stone countertop surfaces including Sensa can be damaged by extreme temperature changes. This includes pots, pans, skillets, grills, crockpots, Panini makers, and other heat generating kitchen ware. The use of trivets or heat pads is required to avoid damage to your Sensa Granite Countertop.

#### CHEMICAL SOLVENTS AND SEALANTS

Direct application of strong chemicals, solvents and sealants will void the warranty of your Sensa Granite countertop. Please be careful when using drain openers, nail polish remover, Acetone, and other strong chemicals along with any over the counter granite sealants.

### PLUMBERS PUTTY

Plumbers putty should not be used to seal around the rim of drop in or under mount sinks or cooktops. Plumbers putty contains oils that can penetrate into the granite surface and cause staining. For sealing around sinks faucets, cooktops etc... silicone caulking is recommended.

Please note: All Granite is not the same, different Granites have different density and porosity depending on the country of origin and the area from where it was mined. Certain lighter colors of Sensa® Granite can show watermarks if wet. These watermarks occur when the stone darkens after moisture.