

allen + roth™

Residential allen + roth™ Granite Surface Lifetime Limited Warranty

Sage Surfaces, LLC (hereunder "Sage") warrants to the original end user – purchaser/owner in the U.S. and Canada that its product of allen + roth™ natural stone granite treated with Granite Pro, the Sage approved sealant, shall be guaranteed from stains or spills from foods and beverages for allen + roth™ natural stone products that are permanently installed in your residence under normal use and service. This warranty applies to the repair or replacement of failed product areas that have been permanently installed in original owner(s) residence by a Sage authorized fabricator/installer/appliator and maintained in accordance with the care and maintenance guide. This includes reasonable labor charges needed to repair or replace the product. Sage's obligation as to repair or replacement shall further be limited to repair or replacement with colors, styles and finishes of products that are available at the time of repair or replacement. The option to repair or replace product failures is at the sole discretion of Sage.

The Lifetime Limited Warranty is non-transferrable and applies to allen + roth™ granite materials treated with the Sage approved sealant applied to granite countertop materials for interior, residential application(s) in North America. The warranty does not cover seam performance or appearance. Silicone seams do not constitute part of the installation and accordingly are not covered by this warranty. This warranty is void unless the product has been paid for in full.

Under this Lifetime Limited Warranty, Sage's authorized agents must be permitted sufficient time and opportunity to inspect the product(s), evaluate and respond to any claim(s). All decisions regarding the existence of defects or otherwise affecting this warranty shall be made by Sage and shall be final and binding upon all parties.

Exclusions for Residential Granite Pro Lifetime Limited Warranty:

- Damage resulting from improper transportation, fabrication, installation, care and maintenance, storage or handling of the product purchased.
- Use for any exterior application or for any flooring application.
- Damage caused by improper use or abuse includes, but not limited to, damage from accidents, abuse of impact, chemical damage, bleach damage, corrosion damage, Acts of God, job-site conditions, or structural movement.
- Installed allen + roth™ countertop products that are removed from the original place of installation.
- Seam performance, seam appearance, adhesives, caulk and/or other accessory items.
- Conditions caused by normal wear and tear such as scratches, water spots and burns. Products are not scratch or heat proof. Cutting boards should be used for cutting, rubber footed trivets used when moving a hot object directly from a heat source onto the product, and compliance with the allen + roth™ care and maintenance guide are highly recommended.
- allen + roth™ products are quarried natural granite materials only; they are subject to veining and slight variances, including but not limited to, color, shade, particle structure, surface irregularities, texture irregularities, fissures, pits or other variances that naturally occur in the stone. These variances are not covered by this warranty.
- Supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight, and plumbing modifications necessary to repair allen + roth™ products.
- Product usage for commercial application(s) including, but not limited to, installation in store, office or other places of business.
- Products in which the factory applied surface finish has been altered in any way.
- Defects that were visible at the time of fabrication/installation and were not avoided during fabrication/installation.
- This warranty covers only the repair or replacement of the actual section of the material determined to be damaged.

The professional fabricator/installer is responsible to inspect the allen + roth™ granite materials before fabricating and/or installing the products. The professional fabricator/installer is also responsible to apply the corporately Sage approved sealant to the allen + roth™ granite materials in accordance with the labeling instructions before installing the products. All parties must agree to comply with the terms and conditions outlined in this Lifetime Limited Warranty.

When choosing a color or finish, please refer to samples only as a general indication of a particular color's design pattern, aesthetics, hue and finish. Samples are not guaranteed to be an exact replica of allen + roth™ granite and will vary from the actual, installed allen + roth™ product. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

No other warranties express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Sage is not liable in tort or contract for any loss or direct, incidental, or consequential damages as a result of the use or the inability to use allen + roth™ products. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state, or in Canada, from province to province. Some states/provinces do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Sage makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No one other than Sage is authorized or permitted to make or provide any promise, representation or warranty with respect to allen + roth™ products.

To qualify for service under this warranty please contact the retail location from which you purchased your allen + roth™ product. A purchase receipt or other acceptable proof of purchase clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer will be required before warranty service is rendered. If the warranty resolution is not handled to your satisfaction, please go to our website at www.sagesurfaces.com under the warranty section and provide us with the details so we may better serve you.

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